# **AOD Workshop Report**

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# 1. Background

The AOD sector in Mid-Central has not met in person since the Covid-19 pandemic in 2019. This workshop provided an opportunity for kaimahi to reconnect and explore how to work together.

Organisers acknowledged that participants are keenly aware of many challenges in AOD and sought to focus the workshop on celebrating successes and understanding how service providers would like to work together.

This workshop used an appreciative inquiry approach. This sets a positive, participant-led framework for exploring solutions and building connections and knowledge.

Note that this report provides a high level overview of the qualitative information collated at the workshop. It does not provide a robust analysis and deep dive into the findings, however all the raw data is available to do this (individual responses are included in Appendix 1)

# 2. Summary of activities

# Successes

This activity invited participants to list their personal and professional successes from the past four years. Celebrating 'wins' and reflecting on important moments helped to set a positive tone for the workshop and facilitated connection between participants across shared success.

There were 272 responses, the majority are from 2023. Recent successes are easy to identify and 2020-2022 were impacted by COVID-19 constraints.



Celebrations included arrival of children and grandchildren, graduating and completing courses/degrees, tangatai whaiora and their whanau successes (quiting smoking, buying a whare), and specific organisations/services (e.g. Whaiora Trust, Te Whatu Ora), OST clinicians. Details of theses successes are listed in Appendix 1.

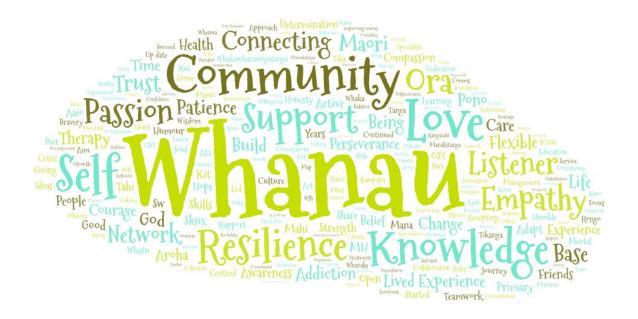


#### Skills

Participants were asked to identify the skills associated with successes and their mahi from 2020 – 2022. This was to help identify the skills and knowledge that exited in the room. The key 'skills' identified, associated with successes and celebrations related to whānau (including strong whānau, building whānau connections and using whānau approaches).

The importance of being connected to community, whānau and organisations was highlighted as a factor for success.

'Soft skills and personal strengths' came through in this exercise, highlighting the role that resilience, knowledge building, empath, listening, passion, patience and self love/care have in this sector.



#### What we want more...

Participants at the workshop could indicate what they would like "more of". There were 81 responses ranging from 'services and funding' to 'resources'.

The need for ongoing connection, hui, whakawhanaungatanga and collaboration was a recurring theme. Participants also wanted more kaimahi/staff (including clinicians) and approaches that allowed for more community focused, whānau-centric approaches.



# How we can work together

Participants were invited to visually present a solution as to how the sector could work together and given a series of 'conditions' they could consider to frame their response:

- 1. Limited budget
- 2. Unlimited budget
- 3. Solution required by the end of the week
- 4. What if your 10 year old self or Nanny was designing the solution.

Groups presented their creations orally and some included waiata and poetry to share their vision. (see Appendix 2)

The presentations reflected the moemoea (aspirations) of how AOD could be delivered. There was a strong recognition that the sector has always operated on limited funding, but that does not limit either the need or the resourcefulness of kaimahi and organisations to work with whānau.

While concete solutions as to 'how to work together' did not specifically emerge from this exercise, the outcomes reflected shared understanding and an opportunity to elevate 'what's on top' for sector workers and what they want others (inside and outside of the sector) to know. In particular, the importance of te ao Māori and whānau-centric approaches were strong themes.

# Exit ticket

Sixty people provided exit tickets that covered what the highlight for the day was, what would stay with them, and what was next.

# Today's Highlight

For the majority of respondents, the opportunity to connect with, meet and network with others working in AOD was a key highlight. This evidences the need for the regular whakawhanaungatanga of this group.



# What will stay with you?

Participants identified different parts of the workshop that will stay with them, including the narratives from the collages and the sense that they are not alone in this space. For many the connections, and the importance of continuing connections will stay with them



#### Next steps

The importance of continuing connections, networking and learning about other services and ways of working were among the next steps for those at the workshop.



#### Additional feedback

While the majority of the engagement was positive, there were a small number of participants that indicated they were less comfortable with the approach and would not participate in future workshops if it was 'more of the same' (n=2).

One participant wrote:

Missed the mark; did not address the elephant in the room" creating a pathway to supervised clinical detox and on to residential treatment. Going to A&E is not humane.

Where is the secondary team? Where did they go?

We need regular hui together to listen to each others' issues to help each other. Silos do not benefit anybody, especially not our tangata whaiora.

Collate a database of all here today who they work for and their email

There honest feedback highlights a key consideration for future workshops that allow participants to set the agenda (themes, topics, issues) to meet their needs AND to ensure that the right people in the room to effect change are there.

They also raise the importance of different areas of focus (systems change, operational activities, kaimahi support and knowledge building) that will attract and engage different kaimahi, depending on their needs.

# 3. Analysis

In general, this workshop provided an initial touch point for AOD kaimahi across different sectors to connect and meet. The turnout of over 100 participants indicates how much the sector felt the need to meet others and learn 'who is in the room'.

The activities demonstrated a willingness to share, learn and collaborate with others, with an emphasis on whānau-centric, community and Te Ao Māori approaches.

Participants voiced a desire to continue to build on the relationships established at the workshop and for further opportunities to meet, collaborate, share resources and problem-solve issues; None indicated that they or their organisation were able to provide this, reflecting a need for resource (funding and human) to support the opportunities.

Networking and continued hui are desired, as is deep dives on specific issues impacting the AOD sector. Deep dives into what people mean by 'networking', the types of hui they desire/need and specific issue-focussed workshops is needed.

Identifying 'who is in the room' (both in terms of agencies/ organisations/ clinicians and roles e.g. Governance, system changers, decision makers, service delivery) will also support further engagement opportunities.

# 4. Recommendations

- 1. Work with AOD sector to understand how they would use a contact database of participants at the workshop (consider how data would be input, updated and kept secure)
  - a. Identify who could provide and upkeep this database— is this something Te Whatu Ora or the PHO could offer?
- 2. Work with AOD kaimahi to identify what 'networking' means to them, what would be the intended outcomes (to shape and define further delivery).
- 3. Work with AOD kaimahi to identify issues and/or areas of knowledge they would like to discuss and support each other on.
  - a. Determine how discussions can be facilitated (working groups, forums, in person vs. online).



#### Successes

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| role established<br>Kainga ora retro fitting homes (dry,<br>warm, insulated)<br>Gave up drinking coca cola & had over a<br>full year of sobriety<br>Kainga ora building more homes for<br>whanau<br>Kainga ora established to address<br>customers needs with new customer<br>centric approach<br>Whaiora delivered 500+ kai packages to<br>whanau who where in isolation<br>Started the BBSW degree (Bicultural<br>social work)<br>Completed Te Taketake<br>Diploma in addiction + coexisting<br>disorders   |  |
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| <ul> <li>warm, insulated)</li> <li>Gave up drinking coca cola &amp; had over a full year of sobriety</li> <li>Kainga ora building more homes for whanau</li> <li>Kainga ora established to address customers needs with new customer centric approach</li> <li>Whaiora delivered 500+ kai packages to whanau who where in isolation</li> <li>Started the BBSW degree (Bicultural social work)</li> <li>Completed Te Taketake</li> <li>Diploma in addiction + coexisting disorders</li> </ul>  |  |
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| whanauKainga ora established to addresscustomers needs with new customercentric approachWhaiora delivered 500+ kai packages towhanau who where in isolationStarted the BBSW degree (Biculturalsocial work)Completed Te TaketakeDiploma in addiction + coexistingdisorders   |  |
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| centric approach<br>Whaiora delivered 500+ kai packages to<br>whanau who where in isolation<br>Started the BBSW degree (Bicultural<br>social work)<br>Completed Te Taketake<br>Diploma in addiction + coexisting<br>disorders   | 0                                      |
| Whaiora delivered 500+ kai packages to<br>whanau who where in isolation<br>Started the BBSW degree (Bicultural<br>social work)<br>Completed Te Taketake<br>Diploma in addiction + coexisting<br>disorders   |  |
| whanau who where in isolationStarted the BBSW degree (Bicultural<br>social work)Completed Te TaketakeDiploma in addiction + coexisting<br>disorders   |  |
| Started the BBSW degree (Bicultural<br>social work)<br>Completed Te Taketake<br>Diploma in addiction + coexisting<br>disorders  |  |
| social work)<br>Completed Te Taketake<br>Diploma in addiction + coexisting<br>disorders   |  |
| Completed Te Taketake<br>Diploma in addiction + coexisting<br>disorders   | <b>-</b>                               |
| Diploma in addiction + coexisting disorders   |  |
| disorders   | •                                      |
|   |  |
| my 1st moko was born om state highway   | my 1st moko was born om state highway  |
| S   |  |

2020-2023 grandchildren \* 4 Kainga ora! Whaiora turned 20 years old & celebrated (MH & IA, Te whatu ora) response to covid - developing 'the hub' to ensure ongoing MH & IA access New shed built Privileged to work with wgtn homelessness (DCM) Older adult mental health Joining psychiatry training programme RANZEP First year of university away from my whanau Whakapai Hauora Completed Te Ara Whanau Ora full course Youth line Adaptation to a digital world Mana whaikaha started working here as a connector Managed W.F.H challenges - poor wifi - poor cell coverage - kids at home OAMH general adult MH Hui Kai refereeing youthwork Mid central older adult mental health team - small but dedicated, hardworking, efficient team. - team members have 10-20 years of knowledge & experience each got my cats I am still here Funding for raranga New life Awesome team started my te reo hiko Brought my own whare Watching grandson being born Running a wahine maori stop smoking program private practice supervisor

| Great team at Te Ara Rau access & choice           |
|--|
| Alcohol & drug levin.                              |
| Diploma passed                                     |
| Matatini ora                                       |
| Helped more people in need                         |
| BCWH wellbeing days gifted by our CEO              |
| working in nga taiohi youth forensics was          |
| cool   |
| left 30 year relationship                          |
| CCSDA  |
|  |
| finished psych degree                              |
| owned a cafe                                       |
| puku mohio intuition                               |
| Becoming a HIP increased my knowledge              |
| of available community networks<br>Youthline       |
| social anxiety is everywhere                       |
| responsive, impact, programmes to awhi             |
| rangatahi  |
| General adult mental health                        |
| Joined SPEC training                               |
| BCWH   |
| began mahi @ piki rangatahi mental                 |
| health and addictions                              |
| whakapai hauora                                    |
| Daughter made indoor netball nationals             |
| team   |
| MH & A Te whatu ora.                               |
| completing masters in mental health<br>nursing.    |
| whaiora trust yr 3. placement tauira @             |
| whaiora trust                                      |
| BCWH   |
| learnt how to work through house                   |
| lockdown, phone contact zoom text                  |
| more.  |
| I returned to work in the addition service at MCH  |
| Mana o te tangata.                                 |
| encouraged to do our mahi the way we               |
| do   |
| completed a level 4 cert in IT                     |
| Mortgage FREE                                      |
| Kainga ora<br>established stakeholders meeting for |
| safer communities                                  |
| saler communities                                  |

salvation army - ASARS despite minimal staff we were able to still deliver our contracted programs in two prisons "Anoitua" the team to understand our skills & dreams Covid safety taught. daughter moved back gome Growth creating whakapapa matauranga wananga Reg nurse, AUD practitioner, professional superviser. manager in health Iwi response to covid! Being the UMP Man supporting families Dahlia was born whanau has stopped smoking & vaping. Levin joined the sector started sharing my gifts openly as a kaimirimiri Skux like mel (T.W) New job @ TSA started working for Sc maintained friendships! I finally completed my BSW @ massey salvation army - collective collaboration enabled us to deliver our AOD program online to the men in prison New granddaughter born strengthening communication between AOD stakeholders employed by think hauora being able to practice in a culturally appropriate way Joined some men's groups - mission 4 men - snapback fitness started new job @ TSA Whanau started her nail business BCWH Living normal after covid marae o te tangata i sat in marae space to do with AOD continued CPD/ ongoing training

| mana o te tangata received contract for                   |
|---|
| crisis cafe (te punawai) for our tangata                  |
| Academic achievements                                     |
| Raranga every Tuesday                                     |
| supportive team led by amazing leader                     |
| Mid central supporting for education                      |
| that awesome  |
| 1st registered social worked + 1 more on                  |
| the way (social worker)                                   |
| Graduating undergrad- uni                                 |
| and seeing my whanau again                                |
| IMH service   |
| increase in cultural development training<br>for service  |
| kainga ora  |
| <ul> <li>proactively working to build + engage</li> </ul> |
| stakeholder relationships                                 |
| te whatu ora  |
| we established a new service "specialist                  |
| providing mental health & addiction                       |
| services" went live April 2022                            |
| Tangata whaiora winning at making                         |
| positive changes  |
| Tangata whaiora winning at making                         |
| positive changes  |
| St dominics; completing nursing degree                    |
| Being part of the most amazing mahi                       |
| team, who live kaupapa maori                              |
| development of whanau voice within our                    |
| hapu iwi & hapori   |
| Te Whakahuia manawatu trust                               |
| completed another degree                                  |
| supportive team, CEO, kaimah through                      |
| covid + allowing ongoing mahi to occur                    |
| completed a degree with a bachelor of                     |
| health science with a major in mental                     |
| health & addiction.                                       |
| Horowhenua mental health & addiction                      |
| service   |
| youthline   |
| cost of living- supporting rangatahi into                 |
| healthier spaces  |
| community MH & addiction service                          |
| gone home for 4 months are 5 years                        |
| whaiora trust moko was born                               |
| started a new job   |
| Funding!  |
| Workforce development                                     |
| Lived experience support (move)                           |
|   |

Whaiora trust Completed studies, started SWRB, provisional registration Mash trust moved from taranaki makaurau to papaioea Made sig changes to marae programme Continued commitment to addictions Friends wedding in raro Friends trip in QT Support with HWC JYT BCWH MH & A Te Whatu Ora went live new service specialist primary MH & A Te whatu Ora Naloxowe kit distribution to OST clients Specialist primary MHAS 2 new grandchildren 2022 Started primary liaison programme New OST clinical head - out of retirement Employed within BCWH in PKTAH New life Big funding package Meeting new work colleagues Starting my te reo journey building my first home Survived covid!! Maintained employment Finished my BSW! Whanau has completed her study/cert to become a nail tech Continued funding for Te Ara Rau access choice Whanau achieving their moemoea BCWH Massive support from our OST lead manager BCWH Whanau got her full drivers license Heartlands foxton BCWH Achieved (finally) SSAS L2!! Whanau quitting smoking Brought a boat Finished my grad Dip from WINTEC

| Grandson accepted into NZ Broadcasting school     |
|---|
| Found a business partner in Justin                |
| THINK hauora palmerston north                     |
| Finishing my bach of social work!!                |
|   |
| Whanau in the process of buying their FIRST whare |
| BCWH  |
|   |
| He puna pukenga                                   |
| BCWH  |
| Start of new programme                            |
| Started back with Te whatu ora in                 |
| specialist primary MHAS                           |
| Raukawa whanau ora                                |
| Multiple cases of people recovering from          |
| mental health & AOD & re-entering the             |
| workforce & love of life                          |
| Whaiora trust                                     |
| Graduation  |
| Specialist primary MHHAS                          |
| Completed solution focused therapy                |
| training and used it!                             |
| Mana o te tangata                                 |
| Moved into peer support role due to               |
| contract being available                          |
| CCS disability action                             |
| New grandchild brought a house                    |
| Continue to provide client centred care           |
| Started working manawa supporting families        |
|   |
| Raukawa whanau ora                                |
| Become a clinician                                |
| New house   |
| New job   |
| Did not grow any taller                           |
| Man supporting families                           |
| Past ACT training                                 |
| working as very supportive OST team at            |
| mid central                                       |
| MAI kowhai  |
| New computer system - electronic file             |
| note system                                       |
| new position                                      |
| Dalcam  |
| Supporting someone precious as they               |
| navigated suicide attempts and low self           |
| image. Helping them make change                   |

Mana o te tangata Tangata whaiora from out of prison within 3 weeks is now doing mahi Retained most of the OST team through restructure New OST clinician to medcental Good relationship with NUO's Completed acceptance committed therapy course (ACT) Worked with time limited therapies :) Maree Urbahu RN MH & AS I survived 2 years working in MH in Melbourne. I learnt a lot and made new friends Best care- whakapai ora Tangata whaiora getting to rehab & embracing it. On his recovery journey MH & A Te whatu ora celebrating having an awesome team doing fantastic mahi Youthline Completed change in service delivery vs 2020 - GROWTH 2- degree 2-master 1- diploma 1 - poly-tech cert Drive!!! Training!!! Levin Had a Baby Fully Registered social worker 1st boy in the family Whakapai hauora set - trainings -goals Pokemon Trainer Horowhenua MH/addiction service Finished my Degree + was employed whakapai hauora back working in AOD whakapai hauora started in my new job/role mc'd a rangatahi led programme (showcase) BCWH

| moved into a rangatahi space. focused<br>on community kids of Highbuey, so far is<br>success full<br>Te Whakahuia M.T<br>Skux like Julie<br>recovery focused practice sthengths base<br>harm reduction<br>motivational interviewing<br>founding member of the lion academy<br>men's transitional to evolution circle<br>son 2yr/old into kohanga reo<br>changed jobs, moved to Te Waka huia<br>Rongomai project showcase<br>BCWH<br>completing my social studies work tohu<br>Appreciate you Donna. Best T.L 2020+<br>My team<br>youthline (as a social work student) -<br>seeing my first client from beginning to<br>end<br>Communication with NAO's, whaiora<br>centered<br>whanau support<br>mai i kowhai - our digital documentation<br>is awesome<br>housing support<br>offered a new role working with whanau<br>at risk of abuse/violence<br>RN O AMH<br>Adequate psychiatry cover for older<br>adult service, increased member of staff<br>working towards safe staffing. Manager<br>supportive of team and pay increase for<br>nurses<br>manawatu supporting families<br>finished post graduate, certified for CBT<br>finished 3 years at MHAS horowhenua<br>service<br>P. north<br>became an AOD kaimahi<br>survived covid restrictions<br>manawatu supporting families<br>survived covid restrictions<br>manawatu supporting families<br>survived covid restrictions<br>manawatu supporting families<br>son turns 4 yo<br>great new job | -   |
|---|---|
| recovery focused practice sthengths base<br>harm reduction<br>motivational interviewing<br>founding member of the lion academy<br>men's transitional to evolution circle<br>son 2yr/old into kohanga reo<br>changed jobs, moved to Te Waka huia<br>Rongomai project showcase<br>BCWH<br>completing my social studies work tohu<br>Appreciate you Donna. Best T.L 2020+<br>My team<br>youthline (as a social work student) -<br>seeing my first client from beginning to<br>end<br>Communication with NAO's, whaiora<br>centered<br>whanau support<br>mai i kowhai - our digital documentation<br>is awesome<br>housing support<br>offered a new role working with whanau<br>at risk of abuse/violence<br>RN O AMH<br>Adequate psychiatry cover for older<br>adult service, increased member of staff<br>working towards safe staffing. Manager<br>supportive of team and pay increase for<br>nurses<br>manawatu supporting families<br>finished post graduate, certified for CBT<br>finished 3 years at MHAS horowhenua<br>service<br>P. north<br>became an AOD kaimahi<br>survived covid restrictions<br>manawatu supporting families<br>manawatu supporting families  | on community kids of Highbuey, so far is success full |
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| Appreciate you Donna. Best T.L 2020+My teamyouthline (as a social work student) -<br>seeing my first client from beginning to<br>endCommunication with NAO's, whaiora<br>centeredwhanau supportmai i kowhai - our digital documentation<br>is awesomehousing supportoffered a new role working with whanau<br>at risk of abuse/violenceRN O AMHAdequate psychiatry cover for older<br>adult service, increased member of staff<br>working towards safe staffing. Manager<br>supportive of team and pay increase for<br>nursesmanawatu supporting familiesfinished post graduate, certified for CBTfinished 3 years at MHAS horowhenua<br>serviceP. north<br>became an AOD kaimahisurvived covid restrictions<br>manawatu supporting familiesson turns 4 yo  | BCWH  |
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| end<br>Communication with NAO's, whaiora<br>centered<br>whanau support<br>mai i kowhai - our digital documentation<br>is awesome<br>housing support<br>offered a new role working with whanau<br>at risk of abuse/violence<br>RN O AMH<br>Adequate psychiatry cover for older<br>adult service, increased member of staff<br>working towards safe staffing. Manager<br>supportive of team and pay increase for<br>nurses<br>manawatu supporting families<br>finished post graduate, certified for CBT<br>finished 3 years at MHAS horowhenua<br>service<br>P. north<br>became an AOD kaimahi<br>survived covid restrictions<br>manawatu supporting families   |   |
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| offered a new role working with whanau<br>at risk of abuse/violence<br>RN O AMH<br>Adequate psychiatry cover for older<br>adult service, increased member of staff<br>working towards safe staffing. Manager<br>supportive of team and pay increase for<br>nurses<br>manawatu supporting families<br>finished post graduate, certified for CBT<br>finished 3 years at MHAS horowhenua<br>service<br>P. north<br>became an AOD kaimahi<br>survived covid restrictions<br>manawatu supporting families<br>son turns 4 yo  |   |
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| finished post graduate, certified for CBT<br>finished 3 years at MHAS horowhenua<br>service<br>P. north<br>became an AOD kaimahi<br>survived covid restrictions<br>manawatu supporting families<br>son turns 4 yo   |   |
| finished 3 years at MHAS horowhenua<br>service<br>P. north<br>became an AOD kaimahi<br>survived covid restrictions<br>manawatu supporting families<br>son turns 4 yo  |   |
| service<br>P. north<br>became an AOD kaimahi<br>survived covid restrictions<br>manawatu supporting families<br>son turns 4 yo   |   |
| became an AOD kaimahi<br>survived covid restrictions<br>manawatu supporting families<br>son turns 4 yo  | -   |
| survived covid restrictions<br>manawatu supporting families<br>son turns 4 yo   |   |
| manawatu supporting families<br>son turns 4 yo  |   |
| son turns 4 yo  |   |
|   | manawatu supporting families                          |
| great new job   | son turns 4 yo  |
|   | great new job   |

| Skills                                   | Networking   |
|--|--|
|  | Connections  |
| love of culture                          | Work in high pressure crisis environment                     |
| Self awareness                           | Deescalation techniques                                      |
| Empathy                                  | Good boundaries  |
| Time                                     | Strength base approach                                       |
| Share knowledge                          | Aaio - tanga   |
| Compassion                               | Te Whaka Rongo   |
| trust                                    | Passion for addiction work                                   |
| Honesty                                  | Confidence   |
| Honesty                                  | communication  |
| Being up for date changes                |  |
| Resilience                               | rapport building   |
| patience                                 | whakawhanaungatanga  |
| Communication                            | non- judgemental approach                                    |
| determination                            | Active listening   |
| Teamwork                                 | empathy<br>Benestabi   |
| Caring                                   | Rangatahi  |
| Love                                     | Rangatahitanga   |
| Норе                                     | manakitanga  |
| Self belief                              | communication  |
| Courage                                  | patience   |
| support                                  | knowledge / tikanga  |
| Courageous conversations                 | Collective collaboration                                     |
| Consistency                              | Lived experience   |
| Time management                          | Resilience   |
| Adaptability                             | mauri ora  |
| Bravery                                  | determination  |
| Acceptance                               | manakitanga  |
| Willingness to change                    | learnt what support actually means<br>- whose journey is it? |
| resilience                               | - am I enabling, controlling or                              |
| Whanau                                   | supporting?  |
| Communication                            | Skux like Marama   |
| Knowledge, improving skills, learning to | working from home  |
| live in new norms                        | aroha  |
| Strengths - whanau                       | Being humble   |
| connecting                               | professionalism  |
| Knowledge ngaa taakepuu                  | Empathy  |
| Thick skin                               | Open to new ideas & change                                   |
| permission giving                        | perseverance   |
| empowering                               | Humour!  |
| Manaakitanga                             | Networking   |
| whakawhanaungatanga                      | Concentration  |
| Mahi tahi                                | Indigeneity  |
| whanake                                  | Mana whenua  |

| Lived experience                         |   |
|--|---|
| Lived experience                         |   |
| Straight to the point                    | - |
| Knowledge to see them succeed            |   |
| teamwork                                 |   |
| Mental health awareness                  | _ |
| Emotional intelligence                   |   |
| community linking                        |   |
| therapy building                         |   |
| Whaiora & whanau centred                 |   |
| networking                               |   |
| resilience                               |   |
| reality based focus                      |   |
| effective comms                          |   |
| being able to adapt to change            |   |
| punctual                                 |   |
| flexible                                 |   |
| re-connection                            |   |
| Specialist primary MHAS                  |   |
| 2 new grandchildren                      |   |
| Started primary liaison programme        |   |
| Naloxowe kit distribution to OST clients |   |
| MH & addiction te whatu ora              |   |
| went live new service specialist primary |   |
| MH&A te whatu ora                        |   |
| friends wedding in raro                  |   |
| friends trip in QT                       |   |
| support with HWC JYT                     |   |
| BCWH                                     |   |
| continued commitment to addiction        |   |
| maori trust                              |   |
| realizing that we can be in states of    |   |
| different lanes                          |   |
| Agile & flexible                         |   |
| Belief                                   |   |
| what are our roles? + who are            |   |
| secondary?                               |   |
| Hardwork                                 |   |
| Compassion                               |   |
| Dedication                               |   |
| love for others                          |   |
| Pono to self                             |   |
| Tika and pono to self whilst on my       |   |
| journey to better serve our people.      |   |
| life & education                         |   |
| Addiction therapist                      |   |
| Endurance                                |   |

| resilience                           |
|--------------------------------------|
| continuous learning                  |
| Empathy                              |
| listening                            |
| knowledge                            |
| Growth & training                    |
| Rule management                      |
| friendly                             |
| therapy, soul work, counselling,     |
| mindfulness                          |
| way of treatment for various SW,     |
| addiction, education                 |
| A servant heart                      |
| love your community                  |
| good work life balance               |
| peer support                         |
| resilience                           |
| relationship development             |
| malleable                            |
| trust                                |
| whakapapa connection                 |
| Kui ma, koro ma                      |
| dedicating                           |
| compassion                           |
| self- awareness                      |
| curiosity                            |
| Aim for equality                     |
| Cause we skux like fee               |
| Ata - reflective practice            |
| He maori                             |
| strong whanau connections            |
| turning off your map                 |
| REFRAME                              |
| Be passionate                        |
| - have a passion for the mahi you do |
| whanau                               |
| Resilience                           |
| GOD                                  |
| empathy                              |
| Aroha                                |
| Patience                             |
| perseverance                         |
| getting out of comfort zone          |
| Humble                               |
| Empathy post traumatic wisdom        |

| Connections   |   | whanau led                      |
|---|---|---------------------------------|
| Flexible working                                    |   | strengths ba                    |
| Increase appreciation of self care                  |   | perseverand                     |
| courage   |   | hard work                       |
| love  |   | courage                         |
| pono  |   | new Knowle                      |
| passion   |   | mana wairu                      |
| aroha   |   | communica                       |
| perseverance  |   | knowledge                       |
| resilience  |   | man god                         |
| asking for support                                  |   | The ability t<br>of life, build |
| friends & whanau                                    |   | lots of years                   |
| patience & trust                                    |   | listening an                    |
| passion for the whanau we work with,                |   | facilitation                    |
| understanding whanau ora & the                      |   | Te whare ta                     |
| importance of a moemoea                             |   | passionate                      |
| wanganga  |   | networking                      |
| - re indigenise my space                            |   | creativity                      |
| Tikanga kawa<br>Tamariki                            |   | coordinatin                     |
|   |   | knowing wh                      |
| Te ao maori   |   | community                       |
| wananga<br>started my masters in maori health, open |   | community                       |
| opportunites to work in my iwi for &                |   | listening                       |
| with my whanau                                      |   | accepting                       |
| supervision   |   | whakawhar                       |
| humility  |   | lived experi                    |
| colaborate  |   | maori                           |
| flexibility - do what it takes                      |   | Experience                      |
| working in community                                |   | listening, as                   |
| social frame works for Te whaeke                    |   | communica<br>sister             |
| working in collaboration                            |   |                                 |
| resilience & support network                        |   | 62 years of worked wel          |
| Ever evolving                                       |   | Whanau ora                      |
| Therapies - MI, ACT, CBT                            |   | WFH                             |
| wisdom  |   | team celeb                      |
| experience  | L |                                 |
| friendship  |   |                                 |
| love of people                                      |   |                                 |
| humour  |   |                                 |
| empathy   |   |                                 |
| respect   |   |                                 |
| active listener                                     |   |                                 |
| some mental health experience                       |   |                                 |
| advocacy  |   |                                 |
|   |   |                                 |

d, whanau centred based ice ledge in therapies ua ation - god became a man to make to communicate to all walks d rapport quickly rs of knowledge in M.H nd occupation therapy, group apa wha about the kaupapa ng ho the people are in your y to support the kaupapa y, families/whanau, te tiriti naungatanga rienced, psychology, te reo ed RN ss. skills ation - mother, grandmother, knowledge ell together! a! ration

#### We want more:

|   | the teams!   |
|---|--|
| kaupapa maori, residential! + detox   | Need more SUB-ACTIVE services in the                       |
| funding   | community. Need more community                             |
| funding   | based groups for tangata wneli ora. Need                   |
| funding   | pay rise for everyone!                                     |
| Access to AOD counselling   | More kaimahi support crew/clinicians                       |
| connection between services   | More opportunities to connect with pt.                     |
| more collectively working together  | Adequate resources, more psychologists,                    |
| More time for hands on mahi   | money.   |
| staff   | More awhe me tautoko for our AOD<br>whanau. Kindness       |
| Staff & funding   |  |
| AOD 'cliniciams.' flexibility in funding.                                       | Knowledge  |
| Get back to core work of AUD.   | Children AOD groups  |
| Therapeutic work. Group work. Early   | Better services in community. More staff.                  |
| intervention  | Good management who has knowledge<br>on addictions         |
| Social detox  | Resources  |
| Social detox  | Resources & solution pathways                              |
| Whaanau ora focus   | More well being days for our hauora!                       |
| Detox facilities  | Youth contracts  |
| Pay parity  | Mentoring  |
| Pay parity  | better collaboration (esp with secondary                   |
| aroha   | services). Increase work development.                      |
| whakawhanaungatanga in the work force   | More \$\$\$. More networking. improved                     |
| esp. locally. (like this hui)   | referral pathways  |
| More collaborative approach   | Direction  |
| Clear pathway to detox + treatment  | People friendly, not system friendly                       |
| Close connection between all  | Group work   |
| services/agencies   | Kaupapa maori services for whaanau                         |
| \$  | Less bureaucracy to get mahi done                          |
| Staff training  | quicker  |
| Humour & wages  | HUI -connections   |
| More people like Situe  | More community response                                    |
| therapeutic not just clinical   | Significant other work                                     |
| Rehabs or options   | Resources, collaboration between                           |
| Pasifika AOD services   | services, kindness, more sub acute                         |
| Networking  | facilities   |
| Whaanau focused kaimahi (go the extra   | Relationships with other services                          |
| mile for whaanau when needed,   | Compassion   |
| sometimes outside of their role)  | Compassion, listening skills, confidence,<br>understanding |
| More clinicians! Kaimahi  | Networking across the sector so we can                     |
| Working as a collective   | be more holistic   |
| Need more doctors, nurses, other allied<br>members entering the workforce. More | more wananga in the sector                                 |
| collaboration between different   | literally just clone us. We have all the                   |
| specialities within mental health and   | skills just need MORE of us                                |
|   |  |

outside. Need more psychologists to join

| DAPAANZ registration esp for under level 7 qualifications.                                     |
|--|
| Cultural competency for kaimahi  |
| Connection with AOD supports   |
| Kaupapa Maori  |
| Dedicated staff in secondary services (we are depleted in the reviews)                         |
| working together, more connected   |
| better relationship between DHB & NGOs   |
| Housing specific & accessible housing  |
| Workers / kaimahi  |
| Community lead. Up skill but also support towards/for the up skill                             |
| Identify & minimise the gaps   |
| People on the ground. Networking. More teamwork with other agencies, 2 monthly? More structual |
| Work in community  |
| Manaakitanga, connection also<br>whanaungatanga  |
| Abolish the old systematic approach  |
| Support  |
| More kaimahi to do Te Ara Whaanau Ora<br>training  |
| Holistic approach  |
| Visibility with funders and policy makers  |

# Working together



- Exploring where things fit, not needing structure
- Values encompass everything
- Weaving together mahi sparking off each other
- Talk about the process
- Values around being outside
- Nature important, no artificiality
- Sparking off each other



- Those who seek will find
- Flying without fear
- Become part of the legacy
- Connect with the place
- Get inspired by people who think like you
- Keep bloodlines strong
- Looking after yourself
- Embracing those things passed down to us
- Leadership
- Working alongside whanau
- Meet basics in life \$\$ housing, environment, life, working together
- Toanga of the people we work with



- Having no budget = no excuses.
- Whanau Ora concept, calling on traditional ways of maintaining wellbeing.
- Using our natural resources (as per Te Ao Maori)
- Networking with others
- Exercise
- Meditation
- Family and whanau connections
- Kapa haka
- Using touch for healing
- Open minded and collectivity
- Ask the experts
- Empowering people politically to be activated
- Participation and treaty relationships
- How to clinicians use their professional experiences to engage and support the people.
- Plans that are do-able and achievable
- Next generation must step up to the mark "what motivates whanau to change?"
- Values needs to be owned and embedded by the kaimahi "need to know that you care."
- Need to have fun.



- Te Whare Tapa Wha
- Non clinical vibe = people can "be"
- Having Fun important
- Manaakitanga
- Kai, Music,
- Media messages and voting, having a joint voice of what we do and what we need.
- A big, beautiful space without barriers, people feel likes kings and queens of their own lives
- Clinical can "take over" in the space of acuity. How to get people to live their lives, even if in hospital.
- Using nature and community spaces for people to "be."
- Using self soothing techniques and teaching whaiora.



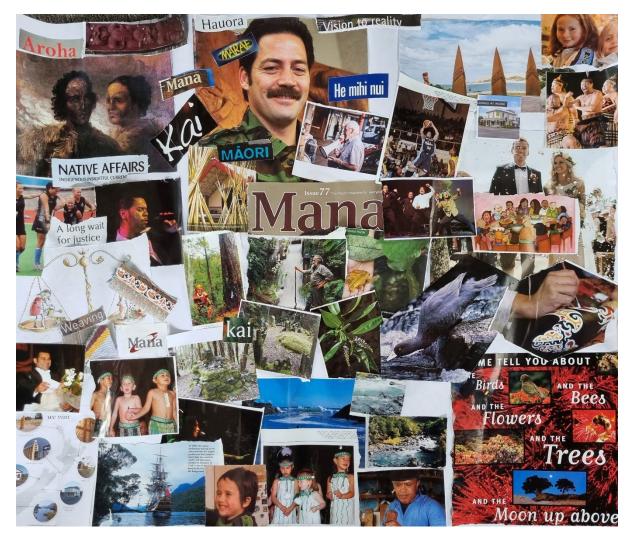
- Need \$
- Mana people working together, whanau and own driver of waiora and pathway
- Quality times
- Work together has to happen with or without money. Long history of work being done
- Funding for residential rehab and detoxification needed use common skills and develop staff resources.
- Having fun, joy, happiness and sex.



- Contract is adapted to Maori focus
- Whanau ora workers kai as needed
- Variety of experiences
- Need heroes to identify with
- 10 year old self already knew was a rebel, determination. Whole whanau has to be right for the person to be right.
- Social detox, residential services needed and access to specialist services
- Having time to walk with people to their journey. Being there.



- Different perspectives
- "rough around the edges"
- Funnelling the resources to mee needs
- Unique approaches for unique people
- Connect past present future
- How to hold space for selves and people we contact with
- How do we awhi uniqueness? Different walks of life.
- Valuing all skills brought to the table
- Working with people everywhere, Land Based Training. Networking with those outside the usual contacts
- Ensure families have as much resource as they can get e.g. how to garden, support people to be resilient and being able to support self.
- Shame on you government easy to blame. We have it within ourselves within our communities as we are there, govt is not.
- What has the most value? Things that cost \$ or things that are personally valued.
- Looking after self.
- Having Fun
- Big imaginations in Tamariki put into practice
- Fix it by Friday can't change who I am self care, become a challenge to the world.
- Mum would say "how would I like to be treated?"
- People with the right kite are the greatest value.
- Bright ideas are already there, need to form the big picture a jigsaw.
- More korero face to face.



- Rangitahi sports and talents pathway to get to good lives
- "your plan not mine"
- Whanau that are free
- Whanau first
- Our hero



#### Group 10

Waka – we aren't necessarily in the same waka, all in the same storm. Must row in the same directions

Working with whanau

Invest time

Carrying each other and supporting each other

Teleporting to work together

Pioneer spirit lives on

How to work together with geopgraphically

Limitless seasonal mood, uninhibited, creativity, infinite possibilities

10 year old self – rangitahi = endangered species. What is available locally? Youth leadership needed.

"too much hoihoi!" - simple lives, feel valued for ourselves and her mahi.



- "free spirited" group
- Structured with no structure
- Mahi = food, life, culture,
- Birds and the bees necessary to have anything
- Our story is our own
- Rest and re creating ourselves being able to go with unexpected
- Identifying success and inspirations
- Collections of parts that make the whole
- People afraid of boredom no chance of that in sector
- Passion for the people appreciate their journeys our role is about restoring their mana. Value their journey and story.
- Mana reflects everybody empower families, whanau, community.
- Must show decision makers that we are here for our whanau. Speak up

#### Group 9

All whakawhanaungatanga - need to share our experiences

Pepi, whanau, teamwork

Day to day work we do without a thought

Our values and beliefs that we bring to the space of our work

Remember the overload of adult responsibilities

Nannies already fixed it but we mat have forgotten the korero

MANA

Negotiating spaces that may be dangerous and finding ways to do so safely

Korero shared is vital

Whanua lead, whanau centred, strength based

No budget, no problem. We are resilient, look to our natural resources. Build our own raft, not reliant on others to do for us.

Whanua are taonga, nuture the mana

Aroha – a calling to do the mahi. Pick them up or drop them? Must feed the Wairoa, empower to do their own wellness.

Journey must be from pepi to nannies – hear the korero.

#### Waiata from one of the groups

We all need Kotahitanga

Mahi Mahi Unity Rules

Hey, Luxton

LEAVE OUR FUNDS ALONE!

Working together we're no fools

HEI LUXTON

LEAVE OUR FUNDS ALONE

Today is the day that we find out, who's who .. Before this ... I didn't have a clue -> 2020 to 2023 As a collective, we can find the possibilities. Coffee, food, sceneries + retreats supporting our communitiesy Listening to Mana Beats ADD services coming together, doing the mahi no matter the weather. How we stay in touch, when times get tough. ADD Collective, Mana, Strong, Manoaki, Tautoko, walk side by side through the rough. Times, dreams + aspirations - your plan, not mine. ADD Norkers, we built different, one of a kind. What you want? Baby I got it CHORUS: What you need? Baby I got it. DHB AOD, MOE, MST, Wherever you want to be. Funding, food, resources. Things that we need Our ultimate goal is to Provide mana-enhancing services, To pur whanak That are free \_ CHORUS: What you want? Baby 1 got it. what you need ?